



Mendocino County Health & Human Services Agency

Healthy People, Healthy Communities

Stacey Cryer, Director



September 28, 2015

Christopher Rowney, Chief
CAL FIRE – Mendocino Unit
17501 North Highway 101
Willits, CA 95490

Dear Chief Rowney:

This letter is in response to your concerns regarding staffing of the CAL FIRE Emergency Communication Center beyond 6/30/2016. The intent of my letter dated 7/9/2015 was strictly to meet the minimum opt-out conditions outlined in the existing contract not provide you with a firm termination date.

It is our goal to work with fire and EMS agencies to create criteria for the creation and release of a Request for Proposal (RFP) for the provision of emergency dispatch services throughout the county. I am in support of establishing a work group to capture the thoughts and opinions of all county stakeholders affected by an RFP for dispatch services and respect the time and due diligence needed to explore the best options. At this time it will be difficult to provide a concrete RFP release or award date, but I understand the importance of working together to address your concerns.

Typically, the competitive bidding process is conducted every 3 to 4 years. According to information available to me the last release of an RFP related to emergency dispatch services was in 2007. Given this and the need to maximize resources it is imperative that we seek out the most cost effective yet high level of service available.

Thank you for providing your feedback. I cannot stress enough how valuable the partnership between the County and CAL FIRE is to us and to the communities we serve. I will develop a timeline with the county that will define when an RFP will be released including a proposed start date. Additionally, I will provide CAL FIRE a written notice of intent to run an RFP to ensure daily dispatch operations can continue smoothly during this process. I look forward to working with you to ensure project success.

Respectfully,

Stacey Cryer, Director
Health & Human Services Agency

cc: MC Fire Chiefs Association
CVEMSA
MCCEO

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